



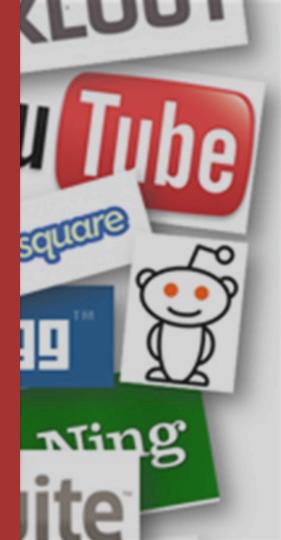
What's in it for me today?

- Better understanding of the most popular social media platforms + the basics
- Learn the benefits
- Discuss use cases and business applications
- Interact....TV 2.0
- Get comfortable with it and have FUN!!



Let's dive in!
What is Social
Media? Let's
begin with SM
101.

Website and applications that allow people to interact and communicate online



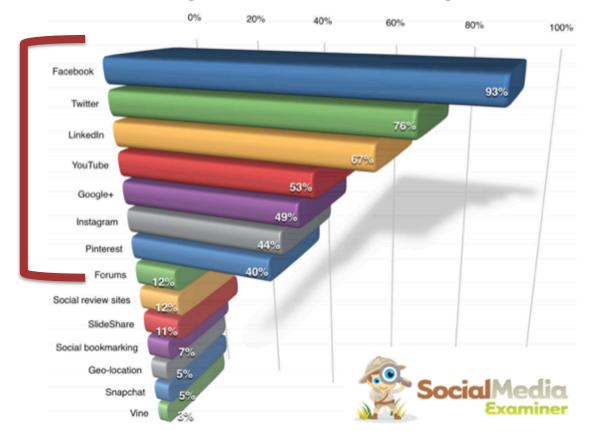
A little history...Pay attention.



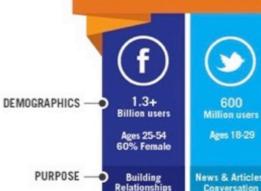
https://youtu.be/N4znQDyz038

The basics as they exist this morning....

Commonly used social media platforms



CHOOSING THE RIGHT SOCIAL MEDIA PLATFORM FOR YOUR BUSINESS



Building

Brand Loyalty

Limited

Reach

BEST FOR -

DOWNSIDE -



600





Million users Ages 18-35 80% Female

"Scrapbooking"

Lead Generation: Clothing, Art & Food Businesses

Images only; Very specific demographic



Billion users

All ages

Search "How To"

Brand Awareness: Service industry

> Resource intensive



600 Million users

Ages 30-49

News & Articles: Conversation

Business Development: **B2B Businesses**

Limited interactions



200 Million users

Ages 18-29

Building Relationships; Conversation

Lead Generation: Retail, Art, Food. Entertainment, & **Beauty Businesses**

Images only



200 Million users

Ages 25-34 67% Male

News & Articles

SEO: Tech/Design Businesses

Not as widely used



INCLUDING YOU.

If he can do it, so can you...



Why should I use it?



Connect and network



Stay in the know



Thought leadership



Competitors



Feedback



Brand

How can I use it?

















Before you begin....

Goals and Objectives

Audience

Promotional Assets Call-to-Action

5

Paid + Non-Paid

Key Performance Indicators (KPIs) & Measure Results





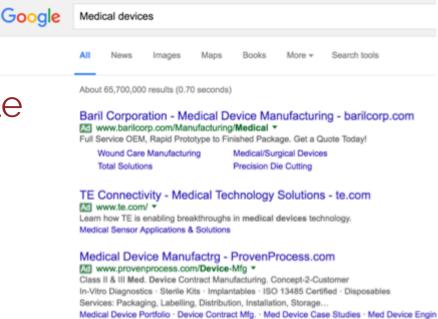
- Websites
- Blog
- Social posts (FB, TW, LI)
- **Company Content**

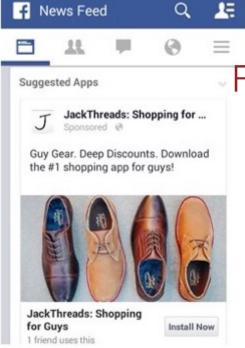
- Social Media
- Word of Mouth **User Forums**
- **PR and News**
 - Blogger Relationships Ratings and Reviews

- Display/Banner Ads Search Advertising
- (Google, PPC) Social Network Ads
- (FB, TW, LI)

Show Me The Money

Google Ads





Facebook Ads

> Twitter Ads

British Airways @British_Airways

Our ad shows our plane in London. But it can go all over the UK. Enter FY14BJ & see where we are now taxi.ba.com #HomeAdvantage

Promoted by British Airways

Expand Reply Retweet Favorite

Influencers



https://drive.google.com/file/d/oBzYsniMzUP62Q05iWXhDdWxJMFU/view

Workshop 1: Getting Your hands dirty with The platforms

> Group / Group Leader Discuss Common Language



Raw Social Data

Facebook Insights





Twitter Analytics



Must haves

Plan Goals Analytics

Nice to haves

App manager (Hootsuite)
Link shortener (bit.ly)
Image editor



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